

Getting your internal processes right is more than just important; it's critical. Making sure you're being cost effective in the delivery of your service, as well as ensuring the wellbeing of your skilled workforce is imperative.

NHS Shared Business Services (NHS SBS) offers organisations solutions to help plan ahead and deliver the services required. Our experienced consultants will review your internal processes to see if your operation could be streamlined whilst identifying which ones can be outsourced or automated. This could save you considerable time and money.

Our complete process review will show you how to optimise your time whether moving paper processes to online transactions or completing a full move across to robotics.

Helping the NHS to save money and enhance quality so that the NHS can improve health, innovate to save lives and deliver better outcomes with care and compassion.

www.sbs.nhs.uk

BENEFITS INCLUDE:


- Reducing error – minimise error by removing manual intervention
- Increasing service efficiency – enable faster response times
- Improving your service quality – increase customer satisfaction
- Reducing employee cost or reinvest into other areas of your organisation
- Complete compliance – pre-programming means virtually no errors

THE NHS SBS SOLUTION:

- Our consultants will perform a full, comprehensive process review
- We will review your Rec, HR, Payroll and Report Production procedures
- Our Automation Healthcheck will provide diagnostics and streamline processes
- We will conduct the process review on site and provide you with a revised set of process maps
- Our Automation and Robotics solutions will help you save money and go paperless

END TO END PROCESS REVIEW OF AREA/SYSTEM

- Review your process against the best practice approach by the NHS Central Team
- Gap analysis and process maps
- Comprehensive report on findings and recommendations
- Options for automation – streamline manual processes with eSystems or full robotics tool
- Support to deliver recommendations and savings



Our Appraisal process review in one organisation identified a potential saving of £140k if moved from their paper based process to ESR

