

Contract Information

Digital Dictation, Speech Recognition and Outsourced Transcription

SBS/20/SM/WCC/9423

Potential saving opportunities 10-20%

When does it start?

16th June 2020 - 15th June 2022

Who can take advantage?

All NHS SBS Approved Organisations

What is its scope?

This Framework provides a wide range of technology solutions to meet the evolving needs of NHS & Wider Public Sector Organisations for Digital Dictation, Speech Recognition and Outsourced Transcription Services. Innovative pricing options provide Organisations with the flexibility to either invest in a capital purchase of hardware & software solutions or alternatively purchase the services on a subscription model where hosting options can be discussed or through a price per line basis (i.e. software as a service SaaS) where greater flexibility is a key driver

Why should I use it?

INCREASED EFFICIENCY

Reduces Document turnaround time saving valuable time for staff (no more hunting for tapes or hunting for secretaries to type urgent transcriptions)

WORKFLOW MANAGEMENT

Streamlines the document management process improving staff productivity by allowing secretaries visibility of workloads.

VALUE FOR IT

Seamless integration with IT Systems such as EPR, Encrypted Data Files for added Security & minimal ongoing support overheads.

COST SAVINGS

Fixed Pricing Offering Competitive Rates for Hardware & Software with various Models to Support Individual Organisations with ROI typically achievable within 6-9 months.

OJEU AVOIDANCE

A Procurement Exercise already has taken place therefore no formal tendering required saving time and money in the procurement process.

FLEXIBILITY AT CALL OFF

Opportunity to run a mini-competition off the back of the Framework or direct award to selected suppliers that meet requirements.

BUNDLED SERVICE

Opportunity for Customers to bundle Service Areas together to delivery efficiency and improvement savings.

MANAGED SERVICE

An ability for customers to utilise the manage service lot containing all service areas included within this procurement.

Find out more

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For more contracts see our [Contract Portfolio](#)

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Who developed the framework?

The Framework was developed with stakeholders from the following NHS Trusts: Hertfordshire Partnership, Northern Devon Healthcare, Pennine Care, South West & St Georges, and Surrey & Sussex. All of these organisations supported the evaluation following a rigorous procurement process which was led by NHS SBS.

Supplier & Lot Details

Supplier	Reference	Lot 1A -DD Fixed	Lot 1B -DD SAAS	Lot 2A -SR Fixed	Lot 2B -SR SAAS	Lot 3 -OT	Lot 4 – Combined Solutions
Aprobrium (Lexacom)	SBS/20/SM/WCC/9423	X	X	X	X	X	X
BigHand Ltd	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Bluewire Epro	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Crescendo Systems Limited	SBS/20/SM/WCC/9423	X	X	X	X		X
Dict8 Ltd	SBS/20/SM/WCC/9423		X			X	X
Dictate IT Ltd	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Dscribe Ltd	SBS/20/SM/WCC/9423	X	X	X	X	X	X
G2 Speech	SBS/20/SM/WCC/9423	X	X	X	X	X	X
InventAsia (Prescribe Digital)	SBS/20/SM/WCC/9423	X		X	X	X	X
3M MModal Ltd	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Nuance Communications	SBS/20/SM/WCC/9423	X	X	X	X	X	X
OKS International	SBS/20/SM/WCC/9423	X				X	X
ScribeTech UK	SBS/20/SM/WCC/9423	X	X	X	X	X	X
The Transcription Agency	SBS/20/SM/WCC/9423					X	
T-Pro Ltd	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Voice Technologies	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Xanadutec	SBS/20/SM/WCC/9423	X	X	X	X	X	X
Xstek	SBS/20/SM/WCC/9423					X	
TOTAL		15	14	14	14	17	16