

Interpretation & Translation Services

Reference: SBS/21/NL/ZXV/10127

When does the framework agreement start?

1st May 2021 Until 30TH April 2025

Who can take advantage of the framework?

NHS and Public Sector organisations

What does the framework cover?

The Interpretation and Translation Services Framework covers all your language service needs. The Service Level Agreement (SLA) is flexible enough to be amended to reflect local demand, fill rates, qualification or experience levels and travel cost considerations.

- Lot 1 Face to Face (spoken language)
- Lot 2 British Sign Language (BSL) (F2F, Video and Document)
- Lot 3 Telephone Interpreting
- Lot 4 Document Translation and ancillary services
- Lot 5 Video Interpretation
- Lot 6 One Stop Shop

Additional services such as transcription, website localisation and accessibility, foreign language appointment reminders plus many more.



What are the benefits of using the framework?

OJEU AVOIDANCE

A compliant procurement exercise has been already undertaken to ensure that the framework suppliers meet all key standards and requirements, saving valuable time and resources.

DIRECT AWARD

Ability to directly award a contract to approved suppliers on the framework providing a timely and compliant route to market to meet your requirements.

MINI COMPETITION

Opportunity to run a mini competition to meet the bespoke requirements of each organisation as well as helping to drive further competitive pricing.

QUALITY OF SERVICE PROVISION

The experience and capability of suppliers has been robustly tested via the process to establish the framework agreement giving full confidence in the approved suppliers.

CHOICE OF SUPPLIERS

A broad choice of suppliers including large national suppliers and local SMEs.

GEOGRAPHIC COVERAGE

Suppliers are able to supply all regions of the UK.

'ONE STOP SHOP'

The ability to source all your requirements in this area as part of a single solution.

Find out more
0113 307 1535

E: NSBS.contractenquiries@nhs.net

For more information about our frameworks: [Frameworks Portfolio](#)

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Which suppliers are on the framework?

SUPPLIERS

ITL (North East) Limited	Global Translation Services Ltd	Silent Sounds Communications	Direct Access
DA Languages Limited	Language Empire	Prestige Network Limited	CommPlus
Language Line Limited	Word360 Ltd	AA Global Language Services Ltd	Language Line TI Ltd formerly known as Capita Translation and Interpreting
thebigword Group Limited	ONCALLInterpreters Ltd	Sign Solutions Ltd	Language is Everything Limited
Global Language Services Limited	Papillon Translations Ltd	BID Services	LingvoHouse Translation Services Ltd
Absolute Interpreting and Translations Ltd	Enable 2 CIC	Action Deafness	The Language Shop Limited
THG Fluently	Premium Linguistic Services	Topp Language Solutions Ltd	Aprobrum

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